

Greetings!

We can be found in the IT Center next to Primary Admin @Girls and upstairs in the Library @Boys.

Come and visit us,

We can't wait to see meet you all in person!

The Moreton Bay Colleges IT Contacts:

Email: helpdesk@moretonbay.qld.edu.au

Phone: 3249 9392 or EXT 392

Andrew Daddow Director of IT



James Ginnivan Snr Systems Admin



Cody Richter Systems Administrator



David Royds Service desk Coordinator



Matt Duncan Audio Visual Engineer



Izaac Pomeroy Snr Support Officer



Josh Bryans IT Support Officer



Melissa Mckirdy Production Room Admin support



Student Onboarding

The following guide will walk you through the process to onboard your student device.

We aim to have you set up with the College systems and software ready to go for day 1

Should you experience any problems please do not hesitate to contact IT so that we may assist

Welcome





Pre Check

This Onboarding guide aims to have your child's device ready to go on their first day with a minimal amount of disruption.

To achieve this, it is important to ensure that the below Pre-Checks are completed and that you follow the guide in a step-by-step manner, should you have any difficulties throughout this process please contact IT Support

All College programmes are designed and tested around a minimum required level of computing device.

There are some included recommendations as well based upon our experience, such as insurance / cases

Please review the BYOD Requirements to ensure that the student device Meets the following:

BYOD Requirements

Pre Check





Before you begin

- ☐ Have your Student Email and Password ready
- ☐ Ensure that your device is connected to the internet and has more than 50% battery
- ☐ Ensure that you have an apple ID account, and are logged in
- ☐ Please ensure that the student device has an administrative account or Pin that the student can access (if student does not have access to pin, please advise IT so that we may record it to support your child)
- ☐ Please install any IOS updates that are available
- ☐ Reboot the device to ensure that it is starting fresh

Please ensure that the following checks are complete before proceeding

Pre Check



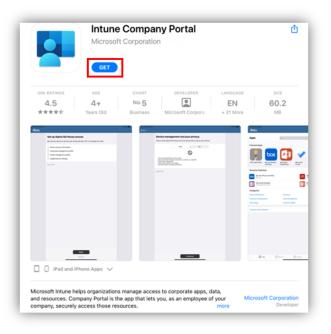


Open a browser and go to the College BYOD site:

https://byod.moretonbay.qld.edu.au

Click "Enrol your Device" Select "IOS / iPadOS"





This will take you to the Intune Application in the app store

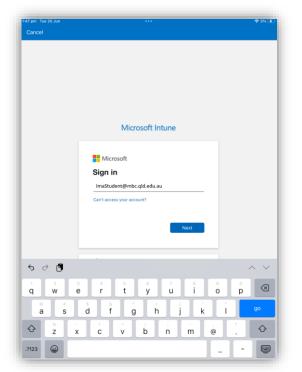
Step One





You should now have the "Intune Company Portal" installed, open this





Enter your College email address mystudentid@mbc.qld.edu.au

Or

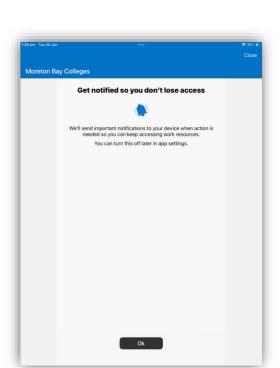
mystudentid@mbbc.qld.edu.au
select "Next".

Step Two

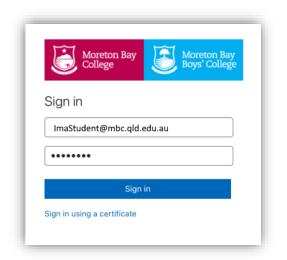


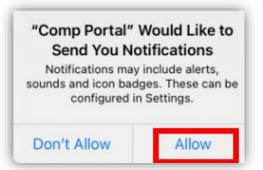


Enter your College email address and password



Click "OK" and then "Allow" to continue



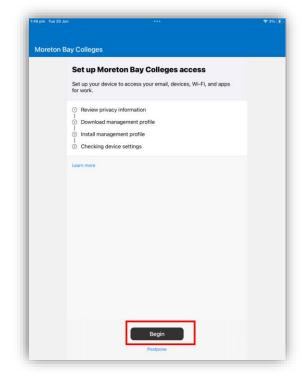


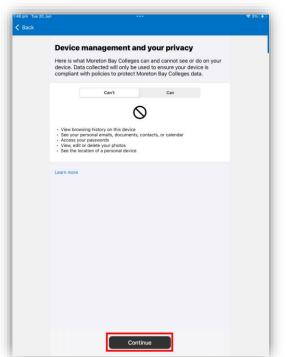
Step Three





Click "Begin" to continue





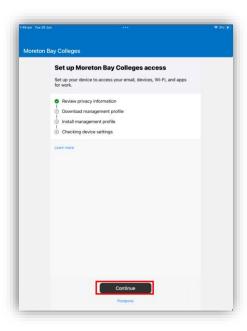
Click "Continue"

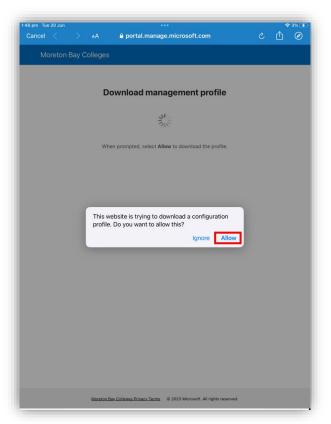
Step Four





Click "Continue"





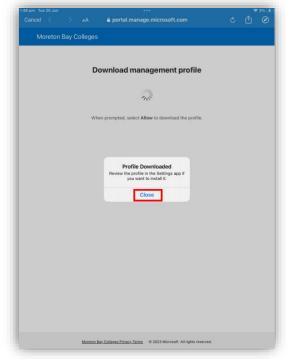
Click "Allow" to continue

Step Five





Click "Close"



1:49 pm Tue 20 Jun ≎ 3% 🚺 General Settings Ima Student Apple ID, iCloud, Media & Purchases Software Update Start Using iCloud AirDrop Finish Setting Up Your... AirPlay & Handoff Aeroplane Mode Background App Refresh Date & Time Notifications Keyboard Sounds Gestures Fonts Screen Time Language & Region Dictionary Control Centre VPN & Device Management AA Display & Brightness Legal & Regulatory Transfer or Reset iPad Wallpaper Shut Down

Please goto settings and select "General" and then click "VPN & Device Management"

Step Six





Click "Install"





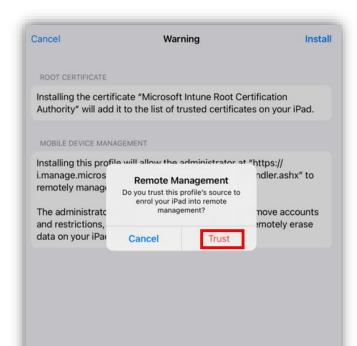
Click "Install"

Step Seven





Click "Install" to continue





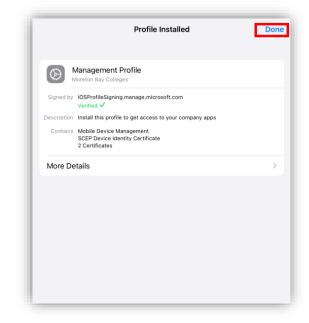
Click "Trust"

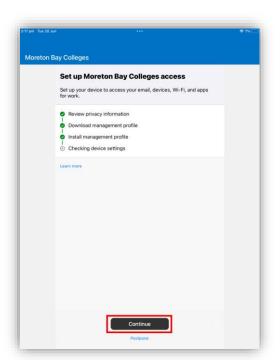
Step Eight





The Profile has been Installed





Click "Continue"

Step Nine







Handy Hints - Parents

- E-Device Policy
- Guidelines for use of Social Media
- E-Safety commissioner website (<u>Parent Portal</u>)
- We encourage careful monitoring of screen time

Handy Hints





...& we're done!

Feedback:

Please complete this quick survey to provide any feedback on your onboarding experience

Parent Survey

Complete & Feedback



